



October 19, 2012

I'd like to **thank all our City team members** for taking the time to carefully fill out and turn in the **Comprehensive Classification Study** questionnaires that you were given in the last couple weeks. And also thanks to those who attended the focus groups. Inside the focus groups both employees and supervisors discussed the city's pay scale, benefits, incentives and performance reviews. The detail in answering the questionnaires will help determine the accuracy of the classification of each position and better match for surveying other cities and area employers. The next step will include interviews with a large number of employees from throughout the organization (up to 250 individual interviews) to better understand various jobs. **We'll keep you informed of the outcomes along the way. Thanks again!**

Exceptional news from the Franklin Police Department Records Division, they have now gone 7 months without an error of classification or reporting of our statistics to the Tennessee Bureau of Investigations (TBI). All law enforcement agencies in Tennessee report their monthly crime statistics to the TBI. The TBI then reports those law enforcement statistics to the FBI. TBI administers TIBRS, an incident based reporting system designed to collect data on every single crime occurrence and on each incident and arrest within the occurrence. TIBRS collects 22 crime categories made up of 47 specific crimes. **The goals of TIBRS are to enhance the quality and timeliness of crime data collection by law enforcement and to improve the methodology used for compiling, analyzing, auditing and publishing crime data. Nice work by our Police records team.**

A nice thank you note for our **Franklin Fire Department, Police Department** and Williamson Medical Center EMS from residents Scott and Linda Harrower. They wrote;

Gentlemen: Thank you! Thank you! Thank you! On early Saturday morning, medics, officers and firemen responded to a 911 call my wife placed while I was having a diabetic (insulin) reaction. After getting me stabilized to transport to WMC ER, I was back to my normal self. I was not able to get the names of the gentlemen who responded. Please pass along to those who did that their prompt and professional service saved my life, for which I thank God and each of you. It is reassuring to know there are such sensitive and patient community servants readily available at a time of need. Thanks Again.

Great job by our public safety team! Thank you.

The **Building and Neighborhood Services Department** is getting techy on us...on Wednesday they offered online and in-person training for their new online plan submittal. They utilized Go-To-Meeting. Ten professionals attended online and another 20 attended in person. Beginning in August the Planning and Sustainability Department began accepting all development applications (i.e. development plans, site plans, plats, rezoning, etc.)electronically. With this recent training the BNS Department is gearing up to accept and review non-residential (commercial) building plans electronically too. The on-line electronic plan review process represents another enhancement to the City's Development Service processes by allowing staff, design, and construction professionals instant access to project documents via the Internet. An added benefit . . . the process saves a lot of paper too!

On another note, **BNS Director Chris Bridgewater and ACA Vernon Gerth** have initiated a Customer Service Panel to look at development services processes and customer interaction. **Customer Service Citizen Review Panel** will include community leaders and service users, who are willing to gain a thorough understanding of the City's development service processes, how they impact our citizens, and contribute to the overall quality of life within our community. Eventually, we see the panel being able to offer serious suggestions and advocate for process improvements that will work for the City of Franklin as a whole.

Flu season is here. Flu shots will be given **Thursday, November 8th from 4:00 p.m. to 5:30 p.m.** in the City Hall training room. Flu shots will be available to City of Franklin full-time employees and their spouses, as well as part-time employees. Please visit the [CDC's website](#) or [flu.gov](#) to learn more about the flu and flu shots.



Some fun activities are being planned for United Way this year. On November 10th we'll be reprising the 5k at Harlinsdale Farm, it will include a 5K run (people only), a 5K run for owners and dogs (see the pic of Lilly, the speedy Brittany, and me, the not-so-speedy city administrator from last year's run), and a 3k for walkers. City employees will get half off the \$20 entry fee. Family Day at Harlinsdale will also be on November 10. And on November 16, we'll have a United Way Chili Cook Off with a grand prize of \$250! There will be other

prizes too and we'll hold it at the new Public Works facility off of Columbia Pike. Stay tuned for more information on both events in the near future.

Franklin Fire Lt. Bill Almon is the winner of the Mayor's parking spot next week! **Jamie Melton** nominated Bill, she said, *"I would like to nominate Franklin Fire Lt. Bill Almon for the*

mayor's parking spot. (Although it would be difficult to park Tower 1 in the space!) He noticed that I needed a place to secure fire extinguishers in my truck and took it upon himself to order and install brackets for me. I really appreciate his thoughtfulness and help!" Congratulations Bill! You can begin parking in the spot on Monday, October 19!

Seriously, We need your help! Please NOMINATE someone, we need more nominees! If you see someone doing a good job, send us a line at agoodjob@frankltn.gov Think of someone who has not received this honor before and **recognize** their hard work...It doesn't have to be in City Hall!



The **Annual COF Franklin Halloween Party** is coming up October 31 from 2pm-4pm. Please bring your kids by for the costume contest and trick or treating with us in City Hall. **Admin is going for a three-peat, (that's my trash talk)** and hear we have some stiff competition coming from HR. If you think you can beat Admin and HR in the costume contest, show up at 2 and let the voting begin! Tony Malugin will again be providing the excellent entertainment. HR is setting up a ghoulish table of treats.

Thanks for all you do! Next week is Fall break for my kids and we will be traveling back to Ohio for a couple days to see family (and take in an Ohio State game!). Enjoy your weekend and your time with your families.

Excellence, Innovation, Teamwork, Integrity, Action-Oriented